



Kodak Capture Pro Software Care Kits

Maximize your software investment

Get the most value from your **Kodak** Capture Pro Software installation with the latest upgrades and features, migrations to new job setups and applications, and fast access to support.

Optimize your productivity with support from our software experts

Kodak Capture Pro Software gives you a host of features that help maximize your scanning throughput and productivity. Now complement those features with ongoing software support that can help your scanning run smoothly throughout the year, even with challenging production demands.

When you purchase any Capture Pro Software, you are entitled to CD replacement in case of loss.

Here's what you're entitled to with a Care Kit for **Kodak** Capture Pro Software

- New upgrades and features as available
- Basic migration to new job setups and applications

- Software Maintenance Releases
- Troubleshooting and problem isolation
- Phone, fax, email, and remote support
- Patches, if needed
- Assistance with driver compatibility issues
- And other services that help enhance the value of your Capture Pro Software

Quick, responsive help

Our software specialist will answer your scanner operator's questions and help troubleshoot and isolate problems so they can be resolved quickly. Your call will be automatically tracked and escalated if necessary to help ensure timely resolution. This often eliminates the need for further service. And, support is available by phone, fax, email, and remote diagnostics—whichever works best for you.

New releases and patches are part of your **Kodak** Care Kit. This ensures your system is up to date with the latest improvements as they are developed. Running the most current software version can enhance your productivity while you work more efficiently and avoid compatibility problems.

Our experience and expertise saves you time. With over 100 years of service and support experience, we offer the right combination of quality service, highly skilled people, and state-of-the-art technology. And it's available to you to help your scanning run smoothly.

Extend your software investment with additional services

We offer optional installation and operator training so you are scanning optimally from the start. And, ask about **Kodak** Professional Services—a complete solution for startup assistance, training, and application development support.

Kodak Care Kits

Kodak Care Kits enhance and extend your protection. A **Kodak** Care Kit includes information on how to activate your coverage, how to call for service, and the terms and conditions of the service purchased. By purchasing a **Kodak** Care Kit, you can ensure you are always current with the latest version.

CAT No.	Kodak Capture Pro Software	Description	
873 3636	Remote Startup Service Care Kit	Product overview and one job setup via telephone assistance	
108 2015	Remote Job Setup Service	Two job set ups via telephone assistance	
879 4794	Remote Training Service	Product training via telephone assistance	
128 2755	Care Kit 2-Year (i30/i40/i1210/i1220)	Product and update support via telephone assistance	X
172 5472	Care Kit 3-Year (i30/i40/i1210/i1220)	Product and update support via telephone assistance	X
868 5885	Care Kit 2-Year (i55/i65/i1310/i1320)	Product and update support via telephone assistance	X
882 3023	Care Kit 3-Year (i55/i65/i1310/i1320)	Product and update support via telephone assistance	X
103 7621	Care Kit 1-Year (i150/i160)	Product and update support via telephone assistance	X
848 8058	Care Kit 2-Year (i150/i160)	Product and update support via telephone assistance	X
855 5013	Care Kit 3-Year (i150/i160)	Product and update support via telephone assistance	X
139 2620	Care Kit 1-Year (i250/i260/i280/i1410/i1420/i1440)	Product and update support via telephone assistance	X
112 6796	Care Kit 2-Year (i250/i260/i280/i1410/i1420/i1440)	Product and update support via telephone assistance	X
862 6814	Care Kit 3-Year (i250/i260/i280/i1410/i1420/i1440)	Product and update support via telephone assistance	X
877 0307	Care Kit 1-Year (i610/i620/i640)	Product and update support via telephone assistance	X
894 5883	Care Kit 2-Year (i610/i620/i640)	Product and update support via telephone assistance	X
120 1276	Care Kit 3-Year (i610/i620/i640)	Product and update support via telephone assistance	X
863 1772	Care Kit 1-Year (i660/i780/i810/i820)	Product and update support via telephone assistance	X
884 2809	Care Kit 2-Year (i660/i780/i810/i820)	Product and update support via telephone assistance	X
895 2418	Care Kit 3-Year (i660/i780/i810/i820)	Product and update support via telephone assistance	X
849 5681	Indexing Software Care Kit 1-Year	Product and update support via telephone assistance	X
174 6981	Indexing Software Care Kit 2-Year	Product and update support via telephone assistance	X
825 1050	Indexing Software Care Kit 3-Year	Product and update support via telephone assistance	X
850 7485	Care Kit 1-Year (i830/i840/i1840/i1860)	Product and update support via telephone assistance	X
878 3086	Care Kit 2-Year (i830/i840/i1840/i1860)	Product and update support via telephone assistance	X
806 3802	Care Kit 3-Year (i830/i840/i1840/i1860)	Product and update support via telephone assistance	X

Note: When you order any Capture Pro Software, you must also order a Care Kit.

Kodak

Service and Support

For more information:

Visit www.kodak.com/go/service

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